

Send back this document, dated and signed
 by mail: reservations.blw@cda-parks.com
 by post: Bellewaerde - Sales Department
 Meenseweg 497 - 8902 Ieper - Belgium



bellewaerde.be/park

bellewaerde.be/aquapark

Please fill out this form in CAPITAL LETTERS and check the applicable boxes.

Name of the group:

Address:

Zip code: City: Country:

Phone no.: Fax: E-mail:

Contact person: Function:

Already Client: Yes No

Subject to VAT: Yes No VAT-no.:

I foresee my journey to be on the (day) / (month) / 2023⁽¹⁾

Total number of visitors:

COACH CAR PUBLIC TRANSPORT BICYCLE OTHER

Reservation is obligatory, at least 21 days in advance, also for reservations with meals. For all reservations less than 21 days in advance, a supplement of €2 is charged per person. Entrance for free for children smaller than 1m⁽⁴⁾.

The processing of your Personal Data is necessary for the execution of your contract with Belpark NV. On the back of this reservation form you will find more information about the processing of your Personal Data and how you can exercise your rights.

YOUTH MOVEMENTS	PARK ENTRANCE	AQUAPARK ENTRANCE ⁽⁵⁾
Youngsters till 16 years old (minimum 20 youths)	€ 26,00 ⁽²⁾ x people = €	€ 12,50 x people = €
Free guide (1 per 15 paying youths)	€ 0,00 x people = € 0,00	€ 0,00 x people = € 0,00
Extra guides	€ 29,00 x people = €	€ 15,00 x people = €
Combined visit with Bellewaerde Aquapark*	€ 11,50 x people = €	
MIXED GROUPS		
Adults and children from 1m onward (min. 20 people)	€ 30,00 ⁽²⁾ x people = €	€ 15,00 x people = €
Free guide (1 per 20 paying people)	€ 0,00 x people = € 0,00	€ 0,00 x people = € 0,00
Combined visit with Bellewaerde Aquapark*	€ 11,50 x people = €	
DISABLED GROUPS		
Disabled people (min. 10 people)	€ 22,00 ⁽²⁾ x people = €	€ 11,50 x people = €
Free guide (1 per 6 paying disabled people)	€ 0,00 x people = € 0,00	€ 0,00 x people = € 0,00
Extra guides	€ 29,00 x people = €	€ 15,00 x people = €
Combined visit with Bellewaerde Aquapark*	€ 11,50 x people = €	

*The Bellewaerde Aquapark supplement must be purchased in advance in combination with a dated ticket. Discounts and/or promotional offers do not apply to the Bellewaerde Aquapark supplement.

SUBTOTAL	= €	= €
-10 % DISCOUNT⁽³⁾ (reservation before 31/03/2023)	= €	= €
	TOTAL = €	TOTAL = €

MENUS Contact us via the number +32 (0) 10 42 17 17⁽⁴⁾

⁽¹⁾ Between 01/04/23 and 05/11/23 (31/10/23 & 01/11/23 excluded). Opening hours and rates are with a reserve of changes that will not give cause for a refund or a indemnification. Children smaller than 1m can enter Bellewaerde Park for free, however access to attractions is limited (Bellewaerde Aquapark: smaller than 85cm).
⁽²⁾ A visit to Bellewaerde Aquapark is not automatically included in the entrance ticket to Bellewaerde Park.
⁽³⁾ Discount for early bookings is not applicable for reservations of Mixed Groups and Disabled groups.
⁽⁴⁾ A full payment is demanded for all visits with meals and/or KIX cards in order to confirm the reservation.
⁽⁵⁾ Please confirm your preferred time slot for visiting during your booking. For an overview of the timeslots, consult bellewaerde.be/aquapark.

For more information you can contact us via e-mail: reservations.blw@cda-parks.com

I want to receive my tickets (choose: printed tickets / e-tickets) in advance, without any accessory charges.
 I will pay the stated amount at least 21 days before my date of visit by means of a transfer.

Location and date Read and approved, signature Stamp

GENERAL SALES CONDITIONS

These sales conditions apply to the parks Walibi Belgium, Bellewaerde Park, Aqualibi and Bellewaerde Aquapark, referred to as Belpark.

In order to benefit from the group rate, the group must consist of at least 20 paying persons visiting the park on the same day. For disabled groups at least 1 persons. Group excursion rates are different depending on the chosen theme park and the period of your date of visit. See order form for the correct rate.

- Reservation obliged as soon as possible to guarantee availability.
- To receive tickets or e-tickets prior to the date of the visit, we require a payment of 100% of the reservation (shipping costs of 19€ per order via DHL for all shipments abroad).
- If the order, or confirmation of the final group size, arrives at the Reservation Service less than 21 days before the date of the visit, a surcharge of 2 € per ticket including VAT will be applied.
- Conditions for free tickets only apply to admission tickets. Not on meals or other extras.
- Unused tickets may be returned after the visit within the limit of 20% of the original order if they are returned within 15 days of the date of the visit.
- Ordering extra tickets after payment : In order to benefit from the same conditions, the addition must be made before the date of the visit via a 2nd reservation confirmed by the Reservation Service.
- If the amount has not been paid within the required period, your reservation will automatically be cancelled.
- Additional payments may be made on the spot at the cash desk if notified in advance to the Reservation Service.
- If the customer wishes to collect the tickets on the day of the visit at the box office, we will also require payment of the total amount of the order at the latest 21 days before the date of the visit.

Payments must be made by bank transfer:

- Bellewaerde Park & Bellewaerde Aquapark :
From Belgium : IBAN BE77 0018 9571 4042 – BIC: GEBABEBB
From France : by bank cheque or bank transfer via account number Crédit du Nord - IBAN : FR76 3000 4024 7500 0109 5908 408 - BIC : BNPAFRPPXXX
- Walibi & Aqualibi :
Belgium : IBAN BE29 0018 7515 2264 - BIC GEBABEBB
France : IBAN FR76 3000 4013 2800 0136 9398 004 BIC BNPAFRPPXXX

Booking of tickets with menus

- In order to guarantee a good service, we ask you to inform us of the exact number of menus at least 21 days before the date of your visit. This number is considered final and will be invoiced.
- For Bellewaerde Park, the meal times will be communicated at the time of booking. These times are also mentioned in the confirmation documents.
- On the day of the visit your table will be reserved for 15 minutes.
- For each trip with meals or KIX-cards, a payment of 100% is required as confirmation of the order.
- If the amount has not been paid within the set time limit, your reservation will automatically be cancelled.
- Additional payments may be made on site at the cash desk if notified in advance to the Reservation Service.

Cancellation of reservations

Admission tickets only:

- Any cancellation must be notified to us by post or email at least 21 days before the date of the visit.
- In the event of cancellation or no-show on the date of the visit, 40€ will be charged.

Entry tickets with a meal:

- All cancellations of meals must be notified to us by post or email at least 21 days before the date of the visit.
- Group tickets and meal vouchers must be sent to us by registered post by the person in charge of the group.
- Payment will then be refunded in full.
- A handling fee of 40€ will be charged.
- If the period of 21 days is not respected or if the group does not show up on the day of the visit, all meals will be charged.
- The date of the cancellation request will be taken into account for the period of 21 days and not the date of receipt of the documents by Belpark.

Reimbursement of unused tickets and/or meal vouchers

Tickets and meal vouchers paid for before the date of the visit:

- Unused tickets and meal vouchers must be returned to the booking office by registered letter within 15 days of the date of the visit, accompanied by your full details: booking number, name of the group, address, date of visit, name of your bank, IBAN code and BIC code (for France: RIB).
- Please return the tickets to the park in question:
- Walibi Belgium - tav Reservation Service - Boulevard de l'Europe 100 - 1300 Wavre - Belgium
- Bellewaerde - tav Reservation Service - Menin Road 497 - 8902 Ypres - Belgium
- Unused meal vouchers are non-refundable.
- Tickets will be refunded by bank transfer provided that the tickets are returned by registered letter with full contact details and do not exceed 20% of the original order. However, the number of free tickets will be adjusted.

Admission tickets and meal vouchers paid for on the day of your visit:

- If the order, or confirmation of the final group size, arrives at the Reservation Service less than 21 days before the date of the visit, a surcharge of 2 € (including VAT) per ticket will be applied.
- Unused tickets and meal vouchers can also be returned to the park information stand on the day of your visit.
- Unused meal vouchers are non-refundable.
- Unused admission tickets will be reimbursed by bank transfer, taking into account an adjustment of the free tickets and not exceeding up to 20% of the original order.
- Unused tickets that are not returned to the information stand on the day of your visit will under no circumstances be refunded.

Personal Data Protection

The personal data we collect at the time of your group reservation will be processed by Belpark NV in order to :

- Process your reservation (entrance tickets, meals, services). This processing is necessary for the execution of the agreement between Belpark NV and you when you make a group reservation. These data will be stored for as long as necessary to process your reservation and to comply with the legal obligations of Belpark NV;
- To send you commercial offers, newsletters and satisfaction surveys for Walibi Belgium, Bellewaerde Park, Aqualibi and Bellewaerde Aquapark. This processing is based on the legitimate interest of Belpark NV to develop its activities if the e-mail address to which these messages are sent is given within the context of a reservation. These data are stored for three years from the date they were collected. At the end of this period, these details will be stored for another three years if you agree to continue receiving commercial offers, newsletters and satisfaction surveys.

You have the right to access, modify or delete your personal data, to transfer it to third parties, to obtain a restriction of the processing or to oppose such processing. We will comply with your request subject to compliance with our legal obligations.

You may direct your requests to: privacy@walibi.be or privacy@bellewaerde.be .

You can consult our Privacy Policy at www.walibi.be/en/site/privacy-policy or www.bellewaerde.be/park/en/privacy-policy .